

## Cancellation Policy – birthcourse Astrid Limburg Practice

### **1. Cancellation at least 4 weeks in advance**

- **100% refund** of the course fee, minus a €20 administration fee.

### **2. Cancellation between 2–4 weeks before the course start date:**

- **50% refund** of the course fee, minus a €20 administration fee.

### **3. Cancellation within 14 days of the course start date:**

- **No refund**, regardless of reason, unless a medical reason can be demonstrated.

### **4. In case of a medical reason:**

- **Full refund**, provided that written proof is submitted (for example, a statement from your midwife, doctor, or hospital), minus a €20 administration fee.

### **5. No-show (absence without valid/medical cancellation):**

- **No refund.**

### **6. Rescheduling by participant:**

- Rescheduling of course dates is free of charge up to 28 days before the start of the entire course or later when there is still another couple on the waitinglist

### **7. Cancellation by the Astrid Limburg Practice:**

- In case of cancellation by the Astrid Limburg Practice (due to teacher illness or insufficient registrations), the participant will always be offered either a **full refund** or an **alternative**.

### **8. non-payment of invoice:**

- If the invoice is not paid before the start of the course in accordance with the agreed payment term, a single reminder will be sent. If necessary, a debt collection agency will then be engaged to recover the payment. Any costs arising from this will be charged to the participant.

### **9. Property of Astrid Limburg Practice**

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